

SUWANNEE RIVER ECONOMIC COUNCIL, INC

CLIENT SATISFACTION SURVEY

Suwannee River Economic Council, Inc. offers a multitude of programs geared at assisting low income individuals and families to move out of poverty and toward self-sufficiency. We value our customers and are committed to providing quality services. Please take a moment to tell us about your experience with our staff and our programs.

What type of service(s) did you seek at SREC today?

- | | | | | | |
|---|--|---|-------------------------------|---|---|
| Utility Assistance
<input type="radio"/> | Rent/ Mortgage Assistance
<input type="radio"/> | Job Skills/ Training
<input type="radio"/> | SHIP
<input type="radio"/> | Weatherization
<input type="radio"/> | Other Emergency Services
<input type="radio"/> |
|---|--|---|-------------------------------|---|---|

Comments:

Statement	Not Applicable	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Staff was polite and greeted you upon arrival						
Your request for assistance was addressed as quickly as possible						
You were treated with courtesy and respect by the staff						
Staff listened and responded to your concerns						
Staff completed a thorough assessment of your needs						
Staff explained the programs and available benefits to you						
Staff worked with you to identify problems and set goals						
Staff explained other programs that may help to you						
Staff gave you information about programs and services outside of the agency, including contact information						
If staff was unable to meet your needs, the reasons were clearly explained						
Staff provided you with referrals to other programs and organizations, if needs were not met						
You would recommend our services to others in the community						
You would seek services from our agency again in the future, if needed						

Additional Comments:

**Please submit this completed form to your local Service Center, or you can mail or fax this form directly to the Administrative Office:
 PO Box 70, Live Oak, FL 32064
 Fax: 386-362-4078**