

IMPORTANT UPDATES FOR ENERGY ASSISTANCE ONLY:

***** APPLICATION SYSTEM & PROCEDURE UPDATE *****

EFFECTIVE OCTOBER 1, 2025

Due to State and Federal changes, we have implemented a new online application system and LIHEAP policy update for Energy Assistance.

Please read the following updates to apply for energy assistance:

- New application link is provided below. The new application system will allow you to retrieve your application and upload additional documents to your application, as needed. Please provide a working cell phone number and email address to receive texts regarding your application status and document requests.
- Policy changes
 - o Only the applicant is required to upload a valid State of Florida ID, Driver's License or Passport.
 - o All remaining household members, regardless of age, must provide proof of citizenship; one of the following documents must be provided for each household member:
 - State of Florida ID or State of Florida Driver's License
 - Passport
 - Birth certificate
 - o We are longer collecting social security cards; however, you are required to enter social security numbers for all household members.
 - o Due to the new upgraded system, documents required will vary each time you apply, as the system will recognize expiration dates of documents previously uploaded.

UPDATED DOCUMENT LIST – EFFECTIVE OCTOBER 1, 2025

REQUIRED DOCUMENTS FOR ONLINE APPLICATION SUBMISSION

The following documents are needed to apply and/or process your applications; you will have 7 days to upload all documents for application review.

1. State of Florida Identification Card or Driver's License for Applicant. ID/DL cannot be expired.
2. Proof of citizenship for ALL household members; one of the following documents must be provided for each household member:
 - a. State of Florida ID or State of Florida Driver's License
 - b. Passport
 - c. Birth certificate
3. Proof of income for everyone eighteen (18) years or older living in the household for the past 12 months; currently employed or unemployed within the past 12 months. Each adult household member must provide a written statement as to months they were employed, statement must be signed.

4. One or more of the following must be provided for each household member over eighteen (18) years of age.
 - a. Current wages paycheck stub or statement; and last paycheck stub for previous year, W2 for previous year or Income Tax Return Documentation
 - b. Current and previous year Social Security/Veteran benefit letter (SSI, SSDI, SSA, VA) with proof of Disability, if applicable.
 - c. Last 12 months of child support. If there is no child support, please write a statement that there has been no child support in the last 12 months, signed.
 - d. Retirement
 - e. Self-Employment Statement
 - f. TANF/Cash Assistance
5. Current Food Stamp verification letter with awarded dollar amount.
6. Utility Bill. Must be past due at the time of application.
7. Renters- Current Lease Agreement REQUIRED. If household is a HUD and Income based housing tenant, you must provide the Tenant Calculation form 50059, as well as a lease agreement.

Downloads, screenshots & photos are acceptable methods of providing documents. Your photos must be clear and legible.

Additional Documents

The link below will direct you to our Additional Documents Page. This page contains our required Utility Account Holder Forms and Dept. of Commerce Release Form to use if your utility account is not in your name. These forms can be printed and completed, then submitted to your application.

<http://srecinc.org/programs/on-line-program-forms/>

Please click on the link below to begin your Energy Assistance Application:

<https://floridaliheap.com/>

CASE MANAGER EMAIL AND CONTACT LIST BY COUNTY

Bradford / Dixie / Gilchrist / Lafayette – dix1@suwanneec.net – Ph: (352) 498-5018

Columbia / Suwannee – crussell@suwanneec.net - Ph: (386) 362-4115 Ext. *230

Madison / Taylor / Union / Hamilton – tay@suwanneec.net – Ph: (850) 584-8858 or (850) 869-9149